WASHINGTON COURTS

Courts of Limited Jurisdiction Case Management System (CLJ-CMS)

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February 24, 2023

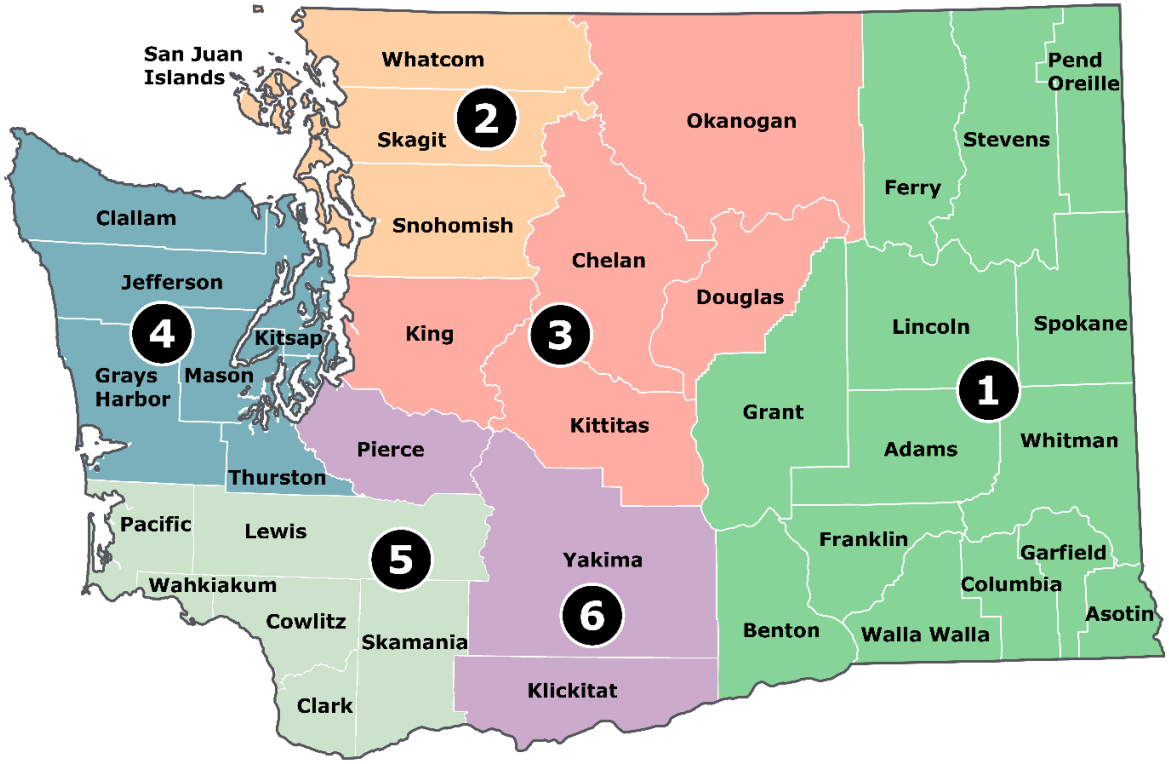
Project Scope

- Three Components:
  - eFile & Serve (Odyssey File & Serve)
  - Enterprise Justice (Odyssey)
  - Enterprise Supervision (Tyler Supervision)

Go Live Delay Update

- Pilot Courts Go Live event delayed from October 17, 2022
- Next Steps
  - Complete Solution Validation (end-to-end test) to ensure the system meets the needs of CLs
    - Solution Validation February 6 – March 10
  - Complete Data Exchanges with Justice Partners
    - Enterprise Data Repository – In Progress
    - DOL / Person Lookup - Testing
    - eCitation & VRV - Testing
    - Etc. - Testing
  - Review Go Live tasks and assumptions to identify a new date for Pilot Court Go Live

Project Timeline



Counties by Phase

Pilot Courts
Pierce District, Tacoma Municipal, Gig Harbor Municipal, Fircrest/Ruston Municipal

Phase 1
Eastern Washington - Adams, Asotin, Benton, Columbia, Ferry, Franklin, Garfield, Grant, Lincoln, Pend Oreille, Spokane, Stevens, Walla Walla, and Whitman

Phase 2
North Washington - Island, San Juan, Skagit, Snohomish, and Whatcom

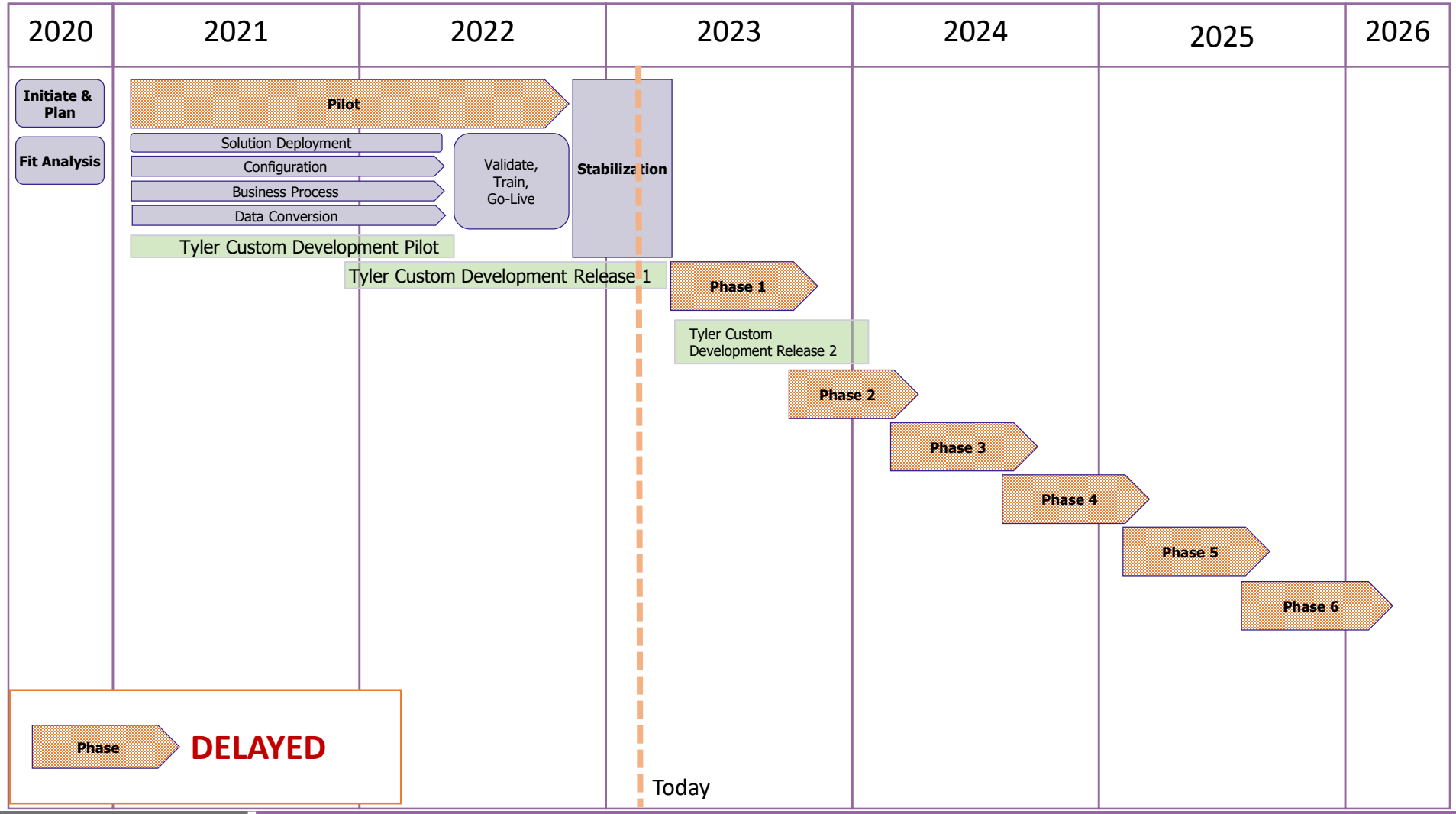
Phase 3
North Central Washington - Chelan, Douglas, King Municipals, Kittitas, and Okanogan

Phase 4
Western Washington - Clallam, Grays Harbor, Jefferson, Kitsap, Mason, and Thurston

Phase 5
Southwest Washington - Clark, Cowlitz, Lewis, Pacific, Skamania, and Wahkiakum

Phase 6
South Central Washington - Klickitat, remainder of Pierce Municipals, and Yakima

Previous Project Timeline



Solution Validation Status*

Focus Area	Status
eFile & Serve	Ready
Development Enterprise Justice	Testing
Development Enterprise Supervision	Ready
Configuration Enterprise Justice	Ready
Configuration Supervision	Awaiting Fixes
Data Conversion Enterprise Justice	Ready
Data Conversion Enterprise Supervision	Awaiting Fixes
Data Exchanges (EDR)	In Development
Data Exchanges (Other)	In Development
Enterprise Justice Financials	Ready
Enterprise Justice Reporting	Ready
Enterprise Supervision Reporting	Ready
Pilot Court Readiness	Ready

Risk to Timeline
Low Risk
Medium Risk
High Risk

*As of February 6

Recent eFiling Activity

- eFile testing for all Pilot Courts
- eFile marketing website and updates underway

Recent CMS Activity

- Pilot Courts building forms for local use

✓Data Push 7 Completed

✓Data Review 7 Completed

✓Data Push 8 Complete

  - Required for Solution Validation

- Data Review 8 Underway

✓Solution Validation Start February 6

Project Outreach

✓Site visit at Thurston County Superior

✓Team site visits Pilot Courts

- Pierce County District
- Tacoma Municipal
- Gig Harbor Municipal

• Continue working with Pilot Courts on internal court communications

• Attending Spring Conferences

Work in Progress

- Solution Validation
  - February 6 – March 10, 2023

Project Issues – February 2023

Issue	Mitigation
Pilot Go Live – Delaying Pilot Go Live will impact future Phases.	(August 26, 2022) Tyler / AOC working and estimating remaining “go live” for post-Solution Validation.
Solution Validation (Pilot) – Delaying Solution Validation will delay Pilot Go Live and beyond.	**(February 6, 2023) Solution Validation Started February 6.**
Local Rule – In order for eFiling to be mandatory courts need to enact the rule or make eFiling mandatory.	(April 5, 2022) DMCJA is championing a Statewide rule for mandatory eFiling. Pilot Courts will need to enact a local rule in the meantime.

Project Issues – February 2023

Active Issues	
Issue	Mitigation
Enterprise Supervision/Enterprise Justice Integrations (Alliance) – The two products are not yet seamlessly integrated.	**(February 6, 2023) Vendor has resolved enough Priority 1 issues to start Solution Validation.**
Staffing / Hiring – CLJ-CMS has been unable to fill several key positions. As of December 2022, CLJ-CMS has 9 project positions open. If these positions are not filled there may be impacts to the schedule.	**(February 6, 2023) 7 pre-Pilot vacancies. Additional AOC resources have been reassigned to CLJ-CMS.**

Project Issues – February 2023

Active Issues	
Issue	Mitigation
WSP Law Table Updates – WSP needs to update their law tables to accept two versions (one for JIS Courts and one for Enterprise Justice Courts).	**(January 31, 2023) WSP has confirmed that they will be unable to complete this work before in time for Pilot Go Live. CLJ-CMS will need to build a temporary "lookup table" to intake JIS laws and translate them to Enterprise Justice laws.**

Project Risks – February 2023

Total Project Risks			
Low Probability	Moderate Probability	High Probability	Closed
0	3	3	19

High Risk Status		
Risk	Probability / Impact	Mitigation
Equipment Funding – Additional funds may be needed to assist some courts with the local equipment purchases.	Moderate / Moderate	(September 22, 2020) If the CLJ-CMS project uses a similar funding model to the SC-CMS, then there are additional complexities to consider. There are significantly more CLJ courts which adds to the need.

Project Risks – February 2023

High Risk Status		
Risk	Probability / Impact	Mitigation
Enterprise Supervision – Tyler has not done a statewide implementation of their new Supervision module. Previous implementations have always been with individual probation departments.	High / Major	**(February 6, 2023) Enterprise Supervision is ready for Solution Validation start on February 6.**
Third Party Integrations – Some courts have local systems that they would like integrated with Enterprise Justice.	High / High	(August 26, 2022) JISC has approved ITG 1340 to build an enterprise integration platform pending funding. ITG 1345 has been approved by CIO pending ITG 1340 funding.

Project Risks – February 2023

High Risk Status		
Risk	Probability / Impact	Mitigation
Enterprise Justice version to be used (Phase 1) – In November 2021, Tyler determined that Enterprise Justice 2019 would not be compatible with some of the mandatory requirements.	High / High	(November 9, 2022) Tyler now recommends version 2024.x for Phase 1. Upgrade needs to be analyzed and planned for.

Project Risks – February 2023

High Risk Status		
Risk	Probability / Impact	Mitigation
Efficiency Concerns – It is expected that some users will be experience short-term reduced efficiencies when compared against legacy systems.	Moderate / Moderate	(May 17, 2022) It is well documented that it is common to experience a short-term efficiency slump when introducing new systems or business processes. Concerns that working in the new system will be slower than legacy systems are still present and will be addressed through training and change management activities.

Project Risks – February 2023

High Risk Status		
Risk	Probability / Impact	Mitigation
Performance Issues – It is possible that users will feel that Enterprise Justice works less efficiently than legacy system due to changing processes and procedures.	Moderate / Moderate	**(February 6, 2023) Performance of v2022.1.5 will be monitored throughout Solution Validation.**

Next Steps

Milestone	Date
Solution Validation	February 6 – March 10, 2023
Go-live Pilot Courts	TBD

Independent Quality Assurance Update

ALLEN MILLS, BLUECRANE, INC.
February 24, 2023